

Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

| Period | PSD2 API's | | |
|--------------------|------------|--------------|------------------|
| | Uptime (%) | Downtime (%) | Error Rate (5xx) |
| 1-31 October 2022 | 99,98 | 0,02 | 39 |
| 1-30 November 2022 | 99,99 | 0,01 | 28 |
| 1-31 December 2022 | 100 | 0 | 14 |

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

| Period | PSD2 API's | |
|--------------------|------------------------|------------------------|
| | AIS response time (ms) | PIS response time (ms) |
| 1-31 October 2022 | 1 262 | 2 544 |
| 1-30 November 2022 | 1 254 | 1 336 |
| 1-31 December 2022 | 1 257 | 1 471 |

If response times were 0 milliseconds, a limited number of requests was made in the period.

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|--------------------|------------|--------------|------------------|
| Period | Uptime (%) | Downtime (%) | Error Rate (5xx) |
| 1-31 October 2022 | 100 | 0 | 0 |
| 1-30 November 2022 | 100 | 0 | 0 |
| 1-31 December 2022 | 100 | 0 | 0 |

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Performance

The table below contains the monthly average performance in milliseconds.

| PSD2 API's | | |
|--------------------|------------------------|------------------------|
| Period | AIS response time (ms) | PIS response time (ms) |
| 1-31 October 2022 | 0 | 0 |
| 1-30 November 2022 | 0 | 0 |
| 1-31 December 2022 | 0 | 0 |

If response times were 0 milliseconds, a limited number of requests was made in the period.

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| Period | PSD2 API's | | |
|--------------------|------------|--------------|------------------|
| | Uptime (%) | Downtime (%) | Error Rate (5xx) |
| 1-31 October 2022 | 99,78 | 0,22 | 23 |
| 1-30 November 2022 | 99,72 | 0,28 | 66 |
| 1-31 December 2022 | 99,61 | 0,39 | 128 |

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Performance

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| Period | PSD2 API's | |
|--------------------|------------------------|------------------------|
| | AIS response time (ms) | PIS response time (ms) |
| 1-31 October 2022 | 1 590 | 0 |
| 1-30 November 2022 | 1 602 | 0 |
| 1-31 December 2022 | 1 676 | 0 |

If response times were 0 milliseconds, a limited number of requests was made in the period.