

Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

Period	PSD2 API's		
	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 January 2022	99,96	0,04	23
1-28 February 2022	99,69	0,31	182
1-31 March 2022	99,98	0,02	15

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

Period	PSD2 API's	
	AIS response time (ms)	PIS response time (ms)
1-31 January 2022	1 456	784
1-28 February 2022	1 700	1005
1-31 March 2022	1 457	1693

If response times were 0 milliseconds, a limited number of requests was made in the period.

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Service availability

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PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 January 2022	100	0	0
1-28 February 2022	100	0	0
1-31 March 2022	100	0	0

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 January 2022	0	0
1-28 February 2022	0	0
1-31 March 2022	0	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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Service availability

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Period	PSD2 API's		
	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 January 2022	99,14	0,86	120
1-28 February 2022	99,24	0,76	86
1-31 March 2022	99,47	0,53	62

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

Period	PSD2 API's	
	AIS response time (ms)	PIS response time (ms)
1-31 January 2022	1 918	0
1-28 February 2022	2 040	0
1-31 March 2022	1 611	0

If response times were 0 milliseconds, a limited number of requests was made in the period.